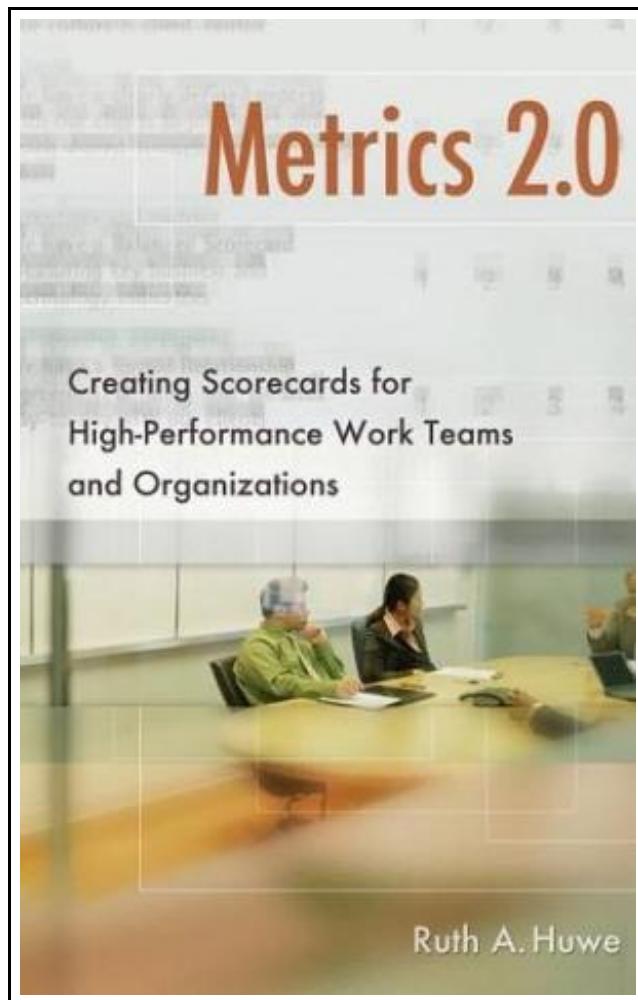


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METRICS 2.0: CREATING SCORECARDS FOR HIGH-PERFORMANCE WORK TEAMS AND ORGANIZATIONS

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